Alarm System Technician

Job Summary

The alarm installation technician works to provide on-premises support. The technician will install, test, and train customers on their system.

Essential Job Functions:

- Install, service, and repair electronic security and fire systems.
- Test installed system following established protocols.
- Ensure the system functions properly.
- Instruct customers on the use of the system. Answer customer questions.
- Prepare documentation for proper monitoring and billing.
- Ability to work under general supervision and independently at multiple customer sites daily and interpret and design system layouts to meet the customer needs.
- Demonstrates mechanical and technical aptitude according to job level, including but not limited to:
  - Install CCTV, security alarms, and fire alarms
  - Card access
  - Install cable
  - 120-volt electrical work

Marginal Job Functions:

- Offer enhanced services to customers.
- Assist with other customer issues.
- Generate proposals
- Other job duties as assigned.

Physical and Mental Requirements:

- Demonstrates the ability to drive a company vehicle safely.
- Has a proven ability to work in diverse settings.
- Has a comprehensive understanding of electronic security systems.
- Compliance with all safety requirements.

Qualities and Characteristics:

- Follows safety standards and reports safety concerns per company guidelines
- Possesses uncompromising integrity and ethical standards.

Position Prerequisites:

- Basic knowledge of mobile technology and data devices for communication
- Some flexibility regarding schedule
- Strong communication skills.
- Mechanical hands-on ability/experience working with hand and power tools a plus.

As a security monitoring company, some nights and weekends, and travel may be required.

Job Type: Full-time
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Pay: $17.00 - $40.00 per hour or based on experience

License/Certification:
- Driver's License (Required)

Work Location:
- On the road and in the office